

DRAFT Minutes of the Neighbourhood Forum
held on Tuesday, 4th July, 2017 in the
Trust Administration Meeting Room Centre

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| Present: | Membership: Cllr Andrew Simcock – AS (Chair) Joanne Fitzpatrick – JF (The Christie) Jason Dawson – JD (The Christie) Cllr Chris Paul – CP (arrived late) Cllr John Leech – JL Cllr David Ellison – DE Cllr James Wilson – JW Cllr Susannah Reeves - SR | Residents: Roger Smith - RS Stuart Bracewell – SFB Jim Machin – JM Peter Smith – PS Peter Walch – PW Colleen Scott – CS Gavin White – GW |
| In Attendance: | Will Blair – WB (The Christie) Rosie Gill – RG (The Christie) Adrian Burt – AB (The Christie) David Sinclair – DS (The Christie) Maggie Doyle – MD (The Christie) Peter Rowe – PR (Turley's) Colin Dowell – CD (Interserve) Jonathan Tucker – JT (Mace) Rob Dillon – RD (MCC) | |

| Item | | Action |
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| 13/17 | Standard business | |
| a | Chairs welcome and introductions The Chair welcomed members to the meeting. | |
| b | Apologies for absence Apologies were received from Madeleine Rose, Doug Edwards, Michelle Ashworth, Marjorie McSweeney, Kelly Simcock, David Plater, Cllr Chris Wills, Cllr Rebecca Moore and Cllr Gary Bridges. | |
| c | Minutes of last meeting held on 11th April 2017 These were accepted as an accurate record. | |
| d | Matters arising AS highlighted the following three items from the previous set of minutes: | |
| a | Construction noise – This matter seems to have settled down at the moment and no new problems had been reported. | |
| b | Gold standard Award Transport For Greater Manchester – WB's presentation was very well received. | |
| c | Terms of Reference – membership has now been updated and new Terms of Reference have been agreed. | |
| 14/17 | Feedback and next steps from Neighbours Preview Event/Public Consultation Event AS advised the committee that before this matter was discussed he wished to bring attention to two emails which had been received, one from a local resident David Plater and the other from Cllr Chris Paul. Unfortunately, DP had given his apologies for this meeting and Cllr Paul would hopefully join the meeting later. AS will highlight these emails later in the meeting. | |



PR gave a presentation in order to update the committee on the current process and progress so far in terms of the neighbours preview and public consultation events.

PR reported that the first two working group meetings had now taken place. The neighbourhood working group met on the 10th May which was attended by the architects who discussed a number of options and looked at the car parking solutions and more detail about the materials. The steer that the team derived from the meeting was that there was no mandate to go beyond the strategic planning framework. The other point made was that the trust should try and get as many car parking spaces as reasonably possible within the framework.

The second part of the meeting looked at materials and treatments. Ideas were presented and explored and there was discussion to look at Maggie's and the frontage of other residential properties on the road. Good feedback was received which was really helpful to the design team. The third point was about the Golden Lion site and an update was given on HS2 scheme in the sense that that land was safeguarded and was therefore restricting what can be done long term. PR stated that they explored at the meeting about the potential for a temporary solution which was cost prohibitive and it was clear that this cannot be taken forward long term. The next stage of the process was to go to public consultation. This went out to an area of about 4,500 homes. At the last neighbourhood working group a plan was presented which showed the area of consultation. A distribution company distributed approximately 4,500 leaflets on 19th June, the website went live on 20th June which incorporated a leaflet on line. This invited residents to a meeting on 27th June at The Red Lion and also separate letters went out to those residents who shared a boundary or immediately overlooked the development site which is roughly about 100 homes. These immediate residents were invited to a special preview event to give some space and time to ask questions and speak to freely and openly. Over 100 residents attended on both days, 79 hard copy feedback forms were received, 100 online feedback forms were also collated. These results are being worked through at the moment to look at all the main outcomes. The consultation closes on 11th July. All consultation material and the reports from the NWG are on the website. Comments will be taken stock of, reviewed and responded to. The next steps in the process will then be finalising the scheme, completing the environment assessment, picking up points such as pollution which has come up in conversation, and then finally submit a planning application.

AS feedback from two emails he had received, both of which are so detailed that they are considered to be responses to the consultation. AS will send both emails to PR to work through. One is from David Plater (a local resident) and is concerned about several things in particular. They are:

- The CNF - he does not think the neighbourhood attendees truly represent the neighbourhood;
- Proximity of local schools;
- Air quality and the role of an NHS Hospital;
- A non-multi-storey car parking solution, extending the controlled parking zone
- Paying for the controlled parking zone;
- Staff numbers on site, Green Travel Plan and other factors;
- The Christie's intention to build a multi-storey car park
- Local involvement in the decision making process.

This email has previously been circulated to members of the forum. In addition, an email has been received from Cllr Paul mentioning two main areas. One is the numbers, arithmetic and logic and that the numbers are flawed. He also does not think there has been any review of the efficacy of the existing neighbourhood parking zone or any learning from this process.

SFB raised a point on the issue of air pollution in that this is being used by people as an emotional item. There are 250 cars coming into the area outside of the CPZ, going round and round several times looking for a parking space. Whereas visitors and staff would normally drive straight into a space and switch their car engine off so although people inside the CPZ are sitting air pollution as the killer blow, the air pollution is there but within other neighbourhoods and not in the zone.

JW explained that air quality had not really been considered at the exhibition as in as much detail as for instance, the scale of the car park. He had recently had a conversation with WB about the

criteria for people getting car park passes and the scheme is well worked out. He wondered whether car emissions is being built into the criteria for car park passes and the car park charging structure? RG stated the eligibility process for passes is going to be reviewed later in the year and this will be added into it. There will be an opportunity to include electric cars, hybrid cars and charging points.

Action: It was agreed that emissions could be added to the eligibility criteria for permits when the policy is reviewed but only for those permits issued under a new policy.

WB

SR wished to make a point concerning managing behavioural changes and that the park and ride scheme does not appear to be well used by staff. She wondered whether The Christie had considered giving incentives to staff or rewarding people for using the scheme. For instance people who use the park and ride scheme for a year, could be rewarded with a permit, hence encouraging over a cycle, everyone to use the park and ride scheme because they know that the more you use it, you will be rewarded with a car parking permit. RG agreed to review this as an option but currently there may not be the capacity to take this forward.

Action: RG agreed to review this as a possible option.

RG

GW gave some feedback on the consultation event last week. He did not feel there was enough accurate data on the staff travel routes currently used presented at the meeting and also wondered whether the local schools were invited to attend the events; The Manchester Muslim Prep School and St. Cuthbert's in particular? AS stated schools were invited to the working groups so did feed into the first two discussions. They were invited to the preview event on Monday but to the best of AS's knowledge they did not attend. SFB said that the head teacher from St. Paul's did attend both the meetings in January. One of the governors did attend last Tuesday's event. Regarding the CPZ GW wondered what the final budget for that will be. AS stated that was a good point, as last time a certain amount of money was allocated by The Christie and the University and the parking zone was fitted around that amount of money. This time AS felt a much better approach is being taken.

RS wanted to follow up points made previously on pollution. He had asked at the Tuesday night public consultation event for some further information concerning air and noise pollution and the answer was that tests on both air and noise were ongoing and there was currently no information available but there would be full details in the planning application.

PR reported that it is normal practice for a baseline survey to take place which will run into the final scheme. RS stated that a few years ago the council did use an air pollution monitor which was based on Withington Green so felt that maybe there could be some useful numbers to be based on. PR said that had been mentioned before and was indeed an action for him to look into further.

Action: PR to review any data analysis in air pollution.

PR

CS wanted to raise the point about representation in DP's email. This has been discussed previously over a long period of time and she understood that agreement was made during the first process in that 3 or 4 people would come from that to sit on this forum. These people do not hold surgeries or stand for election regularly and therefore could be seen to be a good representative in an advisory capacity only.

JM raised another matter mentioned in DP's email about extending the CPZ which could possibly be a solution. JM felt that people are sometimes driving long distances and then walking an additional 600 – 800 yards to work. This needs to be taken account of. He also felt in terms of encouraging people to use the park and ride scheme, this is a good point but is aware that the park and ride facility does not actually have much capacity. He also wanted to mention the issue of pollution and schools in the area as he does not think this is a valid point as these are things that can happen anywhere and does not think you can punish Christie staff for that.

JL raised a couple of questions. He would be interested to ascertain exactly where the attendees came from that were invited to attend the events as if all the residents were from one particular area, there would be a very one sided view of whether or not the planning applications were a good or bad thing. Is there a diagram available of where the consultees were from as there is a real danger that the exact same sort of problems that happened last time happen again.

AS gave feedback at this point that one or two councillors were concerned that certain areas were not included in the invitation. These particular roads were added into the distribution list and he does have a full list that could be made available. JL stated he had sent out letters to people in his ward but he was not aware if that had happened in other areas. He stated that was the biggest complaint last time that some areas were omitted and some people were not consulted. AS stated that he was confident that all the areas that were required were included.

RS explained it would be helpful to have that map circulated because he had recently received the penultimate copy of the neighbourhood news but had never had any information before and certainly had not received information about the consultation event.

Action: It was agreed that a map of responses to the consultation and area consulted be circulated.

PR

PW stated that his area had received a survey to each individual household and he therefore represented those individuals.

CP joined the meeting at this stage and stated that as said previously there are some concerns about the arithmetic and he felt that the numbers are actually very important. Potential issues such as treatment at home, satellite centres, patients having treatment at hospitals nearer their home are all very welcome but does not seem to have been factored in to create any downward change in patient numbers. This also included increases in the number of hours worked (going over the Monday to Friday 9 – 5 p.m. core hours) and spreading treatments over 7 days therefore working longer hours which should reduce the parking at any one given time. Another thing that has been discussed in the past is the re-location of back room staff to other sites and again that would reduce the number of staff wishing to park their cars. None of those things appear to have been added into the arithmetic. The Green Travel plan and the upward changes in terms of more staff, more patients and volunteers have all been accounted for but not the downward changes. CP stated that he is concerned about that. The other worry he has is the lack of actual review of the efficacy of the existing plan, i.e. the existing scheme. As far as he is aware he has been told this will be evaluated after the consent. He does not understand how things can be done without a review of the existing arrangements first and without doing that piece of work he feels a number for the demand for parking will be higher than it needs to be. Having a reliable number is so important and he feels that we do not have that at this point.

Action: PR will present the data on the justification of the numbers of parking spaces required.

PR

AS stated that an email had been received from Councillor Moore in Withington who had expressed her thanks and stating how impressed she was with the process so far. She had felt it was a near impossible task to please everyone.

AS also said that in May 2016 Kelly Simcock had campaigned specifically on one of her pledges which was to bring in the tiered car park and the parking zone and she had received 54% of the vote in Didsbury East so she does have a mandate for that.

CS explained that the narrative that is common here which is that a car park would solve the problems is not common in large parts of the ward and there are many people who believe that on street parking is not a bad thing if its properly managed and she would therefore remind this meeting that the reason this is being discussed is a historical issue that as The Christie has developed over the last 15 years that has not been properly planned. She understands a solution is needed but the next step should not be a knee jerk reaction. It is still the case that in an area where you have a large operation like the Christie, neighbouring residential areas are going to find themselves under stress. A CPZ is a start which should have always been phase 1 of something that was being rolled out to make sure that no street has more than its share of on street parking. It could be done well if it was planned, however CS felt that it hadn't been properly planned and therefore something needs to be done about it now.

AS said he was disappointed that DP had not attended the meeting as he too had stated a similar view. AS asked CS if she was able to help with more detail about this. CS stated she was not in a position to go into any more detail at this stage. CS stated it was the view of people she spoke to who are scattered around the northern part of the area and it is not particularly one

street. It seemed to her that if The Christie build the car park they will gain considerable revenue from the use of that car park and therefore there could be an arrangement with the council after the development of the car park to provide a percentage of the revenue from that car park back to the council for ongoing management of the area. CS thought that would be fair.

SFB stated that there seemed to be a trend to deny the need for a car park. At the first workshop there were a lot of comments made to deny the figures stated. He would like to make two points. Firstly, on the day of the fire, SB had dashed up to the site and had a conversation with a member of staff who was concerned about staff who lived far away and, with the speed of the evacuation, had left handbags and car keys behind and were unable to get back into the building. He felt this highlighted that The Christie have staff with very specialist skills who could not work closer to home. SB also mentioned that it is not just staff, there are 700 volunteers who possibly may be older people and would prefer to use their own vehicles.

One resident wanted to raise something positive which is the junction at Wilmslow Road/Cotton Lane. This addition is very welcome as it is dangerous at that junction so it very positive to see that included in the scheme.

SR mentioned one of the things that a local primary school head teacher had done. This was to take photos of people who park badly and put them in newsletters and on the school Facebook site. A lot of neighbours feel that although they don't mind people parking in front of their house they do object to blocking the pavement or drive. She wondered how The Christie would respond if they encouraged neighbours to send a photo in and they could ask staff to respond to the photo. She reported that the school had done that and it worked well.

JF stated that The Christie do regularly reiterate to staff to be neighbourly and park considerably but the trust does not have records of all staff cars. SR said you could ask staff on an annual basis to provide their registration number so you could send messages to remind them not to park badly. JF stated that she did not feel this was practical. She mentioned that this had been a problem in the past but does not seem to be an issue any longer. It does work the other way in that there is one road in particular where staff have had their cars vandalised just for parking there which is unacceptable.

JD summarised this agenda item by saying that the period of formal consultation will then go through the formal planning process, and there will be an opportunity to engage and then will go to the planning committee later this year. Beyond that the trust will need to secure the source of funding and capital costs required and work out the contributions of the controlled parking.

PR stated that the final planning application will have full community engagement which will summarise the responses and explain how they have responded to. All the analysis will be presented publically in the planning application.

AS stated this had been a very good conversation and thanked PR for his presentation.

15/17 Update on site developments

JD presented an update on the site developments. He explained he would focus on the proton beam therapy site and would also talk about the Oak Road Treatment Centre which would provide a world class facility on Oak Road by summer 2018.

With regards to proton beam therapy, the key headlines are:

- 12th June 2017 - half the building was handed over and now belongs to Varian. A 1000 tonne crane arrived on site
- 22nd June 2017 – the cyclotron machine was installed. The cyclotron had been delivered in two halves. The machine is basically a huge amount of magnets and is about 90 tonnes in weight and small in terms of size but extremely heavy. There were a host of challenges to get on site which were overcome. These initially included transport problems with the ferry and the heavy rain during the morning of 22nd June.
- JD stated that the key message is that the trust is still on schedule to provide treatments from the 31st August 2018 and approximately two years ahead of the site in London which is a more complicated build.

JD also reported that from the 18th July the crane will be extending in height in order to reach the far gantries. There are some temporary measures in place on Oak Road which hopefully have been well managed and the logistics have worked well so far.

RS stated that he had recently been made aware that a private company were building a proton beam centre in Liverpool and wondered if this will affect The Christie at all. JF reported that the proposed centre in Liverpool will not be a comprehensive Proton Beam centre as it will only have one gantry and will not have the scanners and support mechanisms The Christie will have. She also stated that NHS England are not commissioning any other sites so there will be no treatment from the NHS provided at the Liverpool centre.

GW thanked JD for an excellent presentation and asked if there are any plans for resurfacing Oak Road at the end of the contract. He also asked if drainage on the road will be looked at because after two years of construction, the drains may need some work before the resurfacing is carried out. JD agreed that there will be a lot of debris down the drains and stated that there would certainly be a financial contribution towards the resurfacing of Oak Road however precisely what that entails is still to be worked out. CD stated that there would be some CCTV work carried out so they are aware of what the issues are.

SFB reported that he had also noticed that during that particular week there had seemed to be a programme on the TV every night about proton beam and mostly at The Christie. He took this opportunity to congratulate MD and the communications team for co-ordinating this as it appeared to be an excellent piece of media coverage.

JD highlighted other developments adjacent to the proton beam centre are the improvements of the main entrance and the area directly below the IPU. This will become the main entrance and will include a place for patients to sit whilst they await treatment or transport. The trust will be relocating the Information Centre and the PALS service. There will be a new retail facility which will be WH Smith and Marks & Spencer Food to Go and coffee shop which is something the trust have been aspiring to get for some time for both patients and staff. This is due for completion in late September 2017. JD reported that it is very much a construction site at the moment but that things will take shape quickly. There are artist's impressions available which show architecturally views of the interior and the trust is currently looking at different types of seating to go in there. All of these things have meant major disruption and JD would like to thank neighbours for the patience they have shown on Oak Road and the surrounding streets especially with Oak Road being down to one-way as he felt those residents have been very understanding of the situation.

RS thanked JD for the update and stated that he felt that the new seating area would be extremely patient-friendly which is in stark contrast to the area that is there at present. He also said he looked forward to the opening later this year.

JL asked if, when the construction work was complete, there any plans to update the internal signage. He felt that hospitals are well known for being difficult to find your way around and the Christie is no exception to that especially when construction work is ongoing and where the internal layout seems different every time you visit. Secondly, JL asked a question about the retailers. He felt that retailers in hospitals over-charge customers by increasing the prices on their goods. He wondered if any discussion had been had to control this situation.

RG stated that the trust had considered all the tenders as obviously other companies did want the business and that one of the considerations was that the prices would not be any higher than other coffee shops on the High Street. The trust had stated that companies would not be permitted to charge amounts of money that are seen in, for instance, motorway services where premium costs are charged and it is in the contract that that will not be the case.

JD replied to the question concerning signage and whilst the trust does have a wayfinding system based on numbers it may be worth reviewing again. He did confirm there will be new signage installed for the new departments.

SFB stated that one of the worst examples of the numerical signage system is the estates department which appears to be out of numerical sequence. JF stated this will be updated, the number will remain the same but the signage will be updated.

CS asked if there was an update available concerning the fire. JD reported that the investigation is still ongoing and The Christie is liaising with the fire brigade. The investigation has been extended several times for various reasons. The investigators are due to finish their physical examination in the next couple of weeks and then they will present their information. It is possible that there is more than one potential cause which is why they have to be absolutely sure about their conclusions. CS asked for clarification about the investigation and whether it is still trying to identify the cause. JD confirmed this was the case. He stated that the floor below the roof has now been handed over to the university and they are currently vacating the building and moving off site.

In reply to a question, JF stated the building belongs to The Christie and the University leases it from the trust.

JL requested that whilst fire safety was being discussed, he wondered if work had been undertaken into looking at the cladding on the site. JD confirmed that the trust has spent several weeks replying to various requests to look at the cladding. It has now been confirmed that none of the Christie buildings have the cladding issues and that the University are presently undertaking the same procedure with their buildings.

CS asked about the staff that have been displaced because of the fire and wondered where they are now working. JD reported that many of the staff are now working in the MCRC building and some of the lab activity and also some members of staff will be moving to Alderley Park in the near future.

16/17

Any other business

SFB suggested that on the subject of minutes, perhaps it could be considered setting a structure and a timescale so that the minutes were issued and approved early in the cycle rather than late. He felt an appropriate timescale could be two weeks for representation to the chair for appropriateness and acceptability and then once any modifications were agreed they could just be agreed at the next meeting and move on. The Chair agreed with these comments but would still like to go through the minutes at the meeting and ask for any comments.

Action: It was agreed that a two week turnaround for draft minutes be produced.

AS/JF

CS stated it was great to see the Christie bear and Christie volunteers at the Northern Tennis Club recently and hopefully these visits can be developed further next year. She hoped that in 2018 a visit to The Christie may be arranged if planning were arranged early enough.

Date and time of next meeting:

Tuesday, 17th October at 5.30 p.m. in trust administration meeting room 6